

6th July 2026



STATION ROAD KNOWLE SOLIHULL B93 0PT
01564 773 348
WWW.ARDEN.SOLIHULL.SCH.UK

Dear Parents/Guardians,

School Synergy – Final Reminder and Transition from Edulink

As we approach the end of term, I would like to thank all parents and guardians who have already activated their **School Synergy** accounts and begun using the new platform. The transition has been extremely positive, and it is encouraging to see so many families engaging with School Synergy ahead of its full launch in September.

I would also like to remind all families that **Edulink will be switched off at the end of this school week**. From that point onwards, School Synergy will become our primary platform for communication, information sharing and access to student data.

Current Parent Engagement

We are pleased to report the following number of parents currently accessing the School Synergy portal:

- **Year 7:** 234 parents
- **Year 8:** 234 parents
- **Year 9:** 211 parents
- **Year 10:** 206 parents
- **Year 12:** 85 parents

Thank you to everyone who has already signed up and verified their account. Your support is helping us ensure a smooth and successful implementation across the academy.

Action Required

If you have not yet completed the setup process, please do so as soon as possible by:

1. **Downloading the School Synergy app** from your device's app store.
2. **Verifying your account** using the unique access codes previously sent to you.
3. **Turning on notifications** for the Synergy app to ensure you receive important messages, announcements and updates from the school promptly.
4. Logging in and familiarising yourself with the platform before the end of term.

The app provides the easiest way to access key information and receive communications from the school. Enabling notifications will help ensure that you do not miss important communications, emergency updates or reminders throughout the academic year. By activating



your account now, you will be fully prepared for September and will continue to receive information without interruption once Edulink is no longer available.

Looking Ahead

During the final week of term, School Synergy will operate as our implementation and testing platform, allowing staff, students and families to become accustomed to its features before the start of the new academic year.

We are confident that School Synergy will significantly enhance communication between home and school, whilst providing improved access to attendance, achievement, behaviour, timetable and other important student information.

Thank you for your continued support during this transition. We look forward to working with you through School Synergy from September onwards.

Yours faithfully,



Mr Burke
Deputy Headteacher
Arden Academy

